



Fact Sheet

Medford, New Jersey - Natural Gas Renewal Project
August 2016

Below is some important information from South Jersey Gas to our neighbors, customers and business owners in the area of Medford. South Jersey Gas will begin to upgrade pipeline facilities along Tavistock Drive from Sunny Jim Drive to Jackson Road in August 2016. Work will also be performed on side streets, including School House Drive.

Why is this project being performed?

Our natural gas main is being replaced to comply with our normal operating procedures and planned replacement schedule. Our work may involve replacing you or your neighbor's service line in conjunction with the gas main on your street.

Where is this project taking place?

Work will take place along Tavistock Drive, Sunny Jim Drive, School House Drive, Indian Spring Lane, Country Club Lane, Green Briar Lane, and Cedarbrook Lane.

When will the project begin and be completed?

This project is expected to begin in August 2016 and is anticipated to be completed by November 2016. Work on Tavistock Drive will be completed first, followed by the side streets. The project will consist of installing 2" and 4" yellow plastic natural gas mains.

Will you replace my meter as a result of this work?

Your gas meter may need to be replaced depending on its age or condition. If the meter is replaced, a qualified Contractor/SJG employee will complete the meter exchange.

Will SJG or its contractors need to access my home or business?

Yes, we will need access because during this process we need to shut off the natural gas service to replace the line. Additionally, if your meter is located inside your home or business, it will be relocated outside.

Will I need to be home or occupying my business while this work takes place?

We will need access to your property when we begin our work and upon its completion.

Will my natural gas service be interrupted during this work?

Every effort will be made to restore your gas service as quickly as possible. Typically, all work is completed within 8 hours, but this time may vary slightly depending on extenuating circumstances.

Will there be any road closures as a result of this work?

There will be lane closures with appropriate traffic control personnel directing motorists and pedestrians around all work. In addition, there may be some road closures on select narrow side streets where work will be performed. Residents and businesses along these streets will have access into and out of their properties at all times.

During what hours will crews perform this work?

Work will take place Monday through Thursday from 7 a.m. to 5:30 p.m. There is a possibility that work will be performed some Saturdays during the same timeframe.

Will excavation work occur in front of my home or business?

Yes, excavations will be required at the gas main and in the event your service line needs to be replaced.

Will I have continuous access to my property, including my driveway?

Yes, you will always have access to your property.

Will there be any disruption to my property?

We may dig on your property as part of this project. All excavations will be restored on a daily basis. A temporary repair will be made in most cases until the final restoration can occur. Openings in concrete may be temporarily patched with asphalt until final restoration with concrete can be scheduled. Openings made in grass in the winter season may not be restored until the spring or summer in order to facilitate grass growth.

Are there any dangers associated with this project?

South Jersey Gas, along with all prequalified contractors working on this project, will take every measure possible to ensure public safety while we complete this work.

Is South Jersey Gas performing this project or subcontracting the work?

South Jersey Gas is using all qualified contractors to perform this work.

Who can I contact if I have questions about the project?

If you have questions or would like more information about this project, please contact the South Jersey Gas Waterford Division at (856) 768-2900 and reference the Tavistock Drive Project.